

UNITED CONCORDIA DENTAL ID CARD UPDATE

August 2019

United Concordia Dental has **discontinued** producing physical identification (ID) cards for new dental members effective **July 1, 2019**. The cards will be transitioned to digital ID cards accessible via online and mobile app. Current members will have the option to continue to use their dental ID card as long as their dental benefit remains active.

New members will receive a **Welcome Letter** with instructions on how to access the virtual ID card from a phone, tablet or laptop, including how to print a paper copy if preferred. Current members may use virtual ID cards, too. Details are available through *My Dental Benefits* at www.unitedconcordia.com. More information will be shared in the annual open enrollment communications.

Remember: ID cards are *not* required for service. Dental providers only need to know two things: 1) you are enrolled in United Concordia Dental, and 2) your Social Security number.